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APICS, the Performance Advantage Introduction to Materials Management The Supply Chain Revolution Bowser the Hound Manufacturing Planning and Control for Supply Chain Management: The CPIM Reference, Second Edition Potter & Perry's Fundamentals of Nursing Introduction to Logistics Systems Management Fundamentals of Nursing - Text, Virtual Clinical Excursions 3.0 and Free Clinical Companion Package Warehouse Management Distribution Planning and Control Minority Access to Research Careers Program Crisis Negotiations Supply Chain Metrics that Matter Edible Seashore Basics of Supply Chain Management Old Granny Fox The Book of L Basics of Supply Chain Management Training in Obstetrics and Gynaecology PHILOSOPHY Master the SSAT Weedopedia Rehumanizing Mathematics for Black, Indigenous, and Latinx Students Technology in Supply Chain Management and Logistics World Class Supply Management Elementary education &c Lean Production Simplified, Second Edition On-Scene Guide for Crisis Negotiators, Second Edition Total Value Optimization Creating Continuous Flow Common Object Services Specification The Lean Toolbox 5th Edition Dynamic Processes of Crisis Negotiation Logistics in the National Defense Managing Quality Manufacturing Planning and Control Systems Crafting and Executing Strategy Operations Strategy Mallard Fillmore-- Principles of Marketing

Mallard Fillmore-- Jul 27 2019 Mallard Fillmore lampoons everything from political correctness to Phil, Oprah, and Geraldo to our government's insatiable appetite for spending our money. His marvelous supporting cast includes wickedly wonderful caricatures of everyone who's anyone, from Hollywood to D.C. to Arkansas.

PHILOSOPHY Mar 15 2021

World Class Supply Management Oct 10 2020 This work presents a practical framework for students to apply the way that firms manage the enterprise-wide functions of purchasing and supply in today's business environment.

Distribution Planning and Control Jan 25 2022 When work began on the first volume of this text in 1992, the science of distribution management was still very much a backwater of general management and academic thought. While most of the body of knowledge associated with calculating EOQs, fair-shares inventory deployment, productivity curves, and other operations management techniques had long been solidly established, new thinking about distribution management had taken a definite back-seat to the then dominant interest in Lean thinking, quality management, and business process reengineering and their impact on manufacturing and service organizations. For the most part, discussion relating to the distribution function centered on a fairly recent concept called Logistics Management. But, despite talk of how logistics could be used to integrate internal and external business functions and even be considered a source of competitive advantage on its own, most of the focus remained on how companies could utilize operations management techniques to optimize the traditional day-to-day shipping and receiving functions in order to achieve cost containment and customer fulfillment objectives. In the end, distribution management was, for the most part, still considered a dreary science, concerned with transportation rates and cost trade-offs. expediting and the tedious calculus Today, the science of distribution has become perhaps one of the most important and exciting disciplines in the management of business.

Creating Continuous Flow May 05 2020 This workbook explains in simple, step-by-step terms how to introduce and sustain lean flows of material and information in pacemaker cells and lines, a prerequisite for achieving a lean value stream. A sight we frequently encounter when touring plants is the relocation of processing steps from departments (process villages) to product-family work cells, but too often these "cells" produce only intermittent and erratic flow. Output gyrates from hour to hour and small piles of inventory accumulate between each operation so that few of the benefits of cellularization are actually being realized; and, if the cell is located upstream from the pacemaker process, none of the benefits may ever reach the customer. This sequel to Learning to See (which focused on plant level operations) provides simple step-by-step instructions for eliminating waste and creating continuous flow at the process level. This isn't a workbook you will read once then relegate to the bookshelf. It's an action guide for managers, engineers, and production associates that you will use to improve flow each and every day. Creating Continuous Flow takes you to the next level in work cell design where you'll achieve even greater cost and lead time savings. You'll learn: where to focus your continuous flow efforts, how to create much more efficient work cells and lines, how to operate a pacemaker process so that a lean value stream is possible, how to sustain the gains, and keep improving. Creating Continuous Flow is the next logical step after Learning to See. The value-stream mapping process defined the pacemaker process and the overall flow of products and information in the plant. The next step is to shift your focus from the plant to the process level by zeroing in on the pacemaker process, which sets the production rhythm for the plant or value stream, and apply the principles of continuous flow. Every production facility has at least one pacemaker process. The pacemaker processes is usually where products take their final form before going to external customers. It's called the pacemaker because how you operate here determines both how well you can serve the customer and what the demand pattern is like for your upstream supplying processes. How the pacemaker process operates is critically important. A steady and consistently flowing pacemaker places steady and consistent demands on the rest of the value stream. The continuous flow processing that results allows companies to create leaner value streams. [Source : 4e de couv.]

Training in Obstetrics and Gynaecology Apr 15 2021 'Training in Obstetrics and Gynaecology' provides a comprehensive textbook for specialty trainees in the field. Using an attractive, highly illustrated double-spread layout it follows the curricula and ethos for the Foundation Years and Membership Examination of the Royal College of Obstetricians and Gynaecologists (MRCOG).

Basics of Supply Chain Management Aug 20 2021 The practice of supply chain management has become widespread in most industries. It is now included in the curriculum of many business schools in the United States and in many countries around the world. A number of professional associations, such as the American Production and Inventory Control Society and the Supply Chain Management Society, offer certification programs in supply chain management for practicing professionals. This book covers the contents of the basic supply chain management course and helps you prepare for the certification examination in supply chain management. Basics of Supply Chain Management covers all modules of a core supply chain management course, including: Transformation process Forecasting and managing demand Planning and production scheduling Inventory management Purchasing management Distribution management Global supply chain issues Authored by a practitioner with the highest level of industrial experience and recognition, this book presents each concept fully and in an accessible manner. To aid understanding, it includes many practice problems, self-study test questions, and case studies. The case studies of 20 different companies can be used to teach graduate courses in supply chain management using the case method. National as well as global demand for supply chain management experts has been growing exponentially. Therefore, learning supply chain management can lead to a very rewarding professional career path. This book gives you the information you need to get started on that path.

The Supply Chain Revolution Sep 01 2022 Every year, more businesses fail because of their old-school views toward cutting costs, and they usually begin with the supply chain. Discover how the right supply chain can actually help you thrive. Across a range of industries, once-leading companies are in trouble: Walmart, IBM, Pfizer, HP, and The Gap to name a few, while others are thriving. The difference is how the company's leaders view their supply chain: Is it just about cutting cost or do they see its hidden tools for outperforming the competition? Steve Jobs, upon returning to Apple in 1997, focused on transforming the supply chain. He hired Tim Cook--and the company sped up the development of new products, getting them into consumers' hands faster. The rest is history. While competitors were shutting stores, Zara's highly responsive supply chain made it the most valued company in the retail space and its founder, the richest man in Europe. In The Supply Chain Revolution, business leaders will learn to: Make alliances more successful Simplify and debottleneck the supply chain Boost retail success by managing store investment Improve customer satisfaction and increase revenue Showcasing real solutions learned from true success stories like these and many others, The Supply Chain Revolution provides you with the secrets to succeeding in a disruptive world.

Supply Chain Metrics that Matter Oct 22 2021 How to Conquer the Effective Frontier and Drive Improved Value in Global Operations Growth has slowed. Volatility has increased and the world is more global. Brands are defined by innovation and services. Supply chain excellence matters more than ever. It makes a difference in corporate performance. One cannot snap their fingers and deliver supply chain success. It happens over the course of many years. It is measured in inches not miles. In this book, the author evaluates the progress of over a hundred companies over the period of 2006-2013. Success drives value. The effective supply chain makes a difference in winning a war, saving a patient, and driving commerce; but it also makes a difference in a community having clean air, potable water, and a standard of living. Mistakes are hard to overcome. Supply Chain Metrics that Matter tells this story. The book links corporate financials to supply chain maturity. In the book, the author analyzes which metrics matter. The author Lora M. Cecere is a supply chain researcher as well as an authority in supply chain technology. She helps companies gain first mover advantage. In the book, Cecere provides concrete, actionable steps to align and balance the supply chain to drive value. The book explores the crossover between supply chain efficiency and financial growth with topics such as: Outlining the metrics that matter, the metrics that don't Progress in industry sub-segment in improving inventory, cash, productivity and margin The management techniques that improve performance Sharing insights on how metrics change as the supply chain matures The roadmap to improve performance. Today, supply chains are global and dynamic. They are rapidly evolving. Companies that constantly seek out new solutions and opportunities for improvement drive differentiation. In a market where growth is stalled and many companies are stuck in driving supply chain performance, this book provides a clear,

concise framework for a more modern, effective supply chain.

Principles of Marketing Jun 25 2019

Master the SSAT Feb 11 2021 Peterson's® Master the(tm) SSAT® is the guide for preparing students and their parents for the SSAT® exam. Complete with the most up-to-date information on the upper-level exam, this guide is vitally important to anyone preparing for private secondary school admissions testing. Students have access to test-taking strategies for each of the question types, along with specific advice for exam day. Four practice tests, plus a diagnostic test, provide students with a realistic idea of what to expect when the test date arrives. In addition, students and parents both benefit from expert tips on all aspects of the private secondary school search process: how to identify schools that are a good fit, how to apply for financial aid, and all of the other challenges of finding the right private secondary school. 4 full-length practice tests with detailed answer explanations Diagnostic test to determine strengths and weaknesses Complete review of all exam subjects: Verbal Ability, Quantitative Ability, Reading Comprehension, and Writing Expert advice on SSAT® exam question formats, scoring, and what to expect on test day

Old Granny Fox Jul 19 2021 An excellent animal tale by a master storyteller, with a few illustrations by Harrison Cady. Old Granny Fox and the young Reddy are having a tough time finding food in the winter. Reddy Fox is quite the know-it-all and even mocks the older fox when he doesn't understand what she's doing but Granny is remarkably patient and shows him that he still has a lot to learn. Reddy Fox learns many lessons in life from his Granny.

Crisis Negotiations Nov 22 2021 Leading authorities on negotiations present the result of years of research, application, testing and experimentation, and practical experience. Principles and applications from numerous disciplines are combined to create a conceptual framework for the hostage negotiator. Ideas and concepts are explained so that the practicing negotiator can apply the principles outlined.

The Book of L Jun 17 2021 This book is dedicated to Aristid Lindenmayer on the occasion of his 60th birthday on November 17, 1985. Contributions range from mathematics and theoretical computer science to biology. Aristid Lindenmayer introduced language-theoretic models for developmental biology in 1968. Since then the models have been customarily referred to as L systems. Lindenmayer's invention turned out to be one of the most beautiful examples of interdisciplinary science: work in one area (developmental biology) induces most fruitful ideas in other areas (theory of formal languages and automata, and formal power series). As evident from the articles and references in this book, the interest in L systems is continuously growing. For newcomers the first contact with L systems usually happens via the most basic class of L systems, namely, DOL systems. Here "0" stands for zero context between developing cells. It has been a major typographical problem that printers are unable to distinguish between 0 (zero) and 0 (oh). Thus, DOL was almost always printed with "oh" rather than "zero", and also pronounced that way. However, this misunderstanding turned out to be very fortunate. The wrong spelling "DOL" of "DOL" could be read in the suggestive way: DO L Indeed, hundreds of researchers have followed this suggestion. Some of them appear as contributors to this book. Of the many who could not contribute, we in particular regret the absence of A. Ehrenfeucht, G. Herman and H.A. Maurer whose influence in the theory of L systems has been most significant.

Common Object Services Specification Apr 03 2020 A complete account of three fundamental services--naming, event notification, life cycle--that are critical for realizing and maintaining objects within a distributed computing environment. Describes the general design principles that apply to these services including service dependencies, their relationships to the common object request broker (CORBA), the OMG Object Model and standards conformance. Also discusses the unique design principles employed by each service.

Basics of Supply Chain Management May 17 2021 Supply Chain Management (SCM) was once a "pie in the sky" concept that could not be fully achieved. A key barrier was the cost of communicating with and coordinating among the many independent suppliers in each supply chain. SCM is possible because of three changes: technology has developed that simplifies communication, new management paradigms have

Rehumanizing Mathematics for Black, Indigenous, and Latinx Students Dec 12 2020 Mathematics education will never truly improve until it adequately addresses those students whom the system has most failed. The 2018 volume of Annual Perspectives in Mathematics Education (APME) series showcases the efforts of classroom teachers, school counselors and administrators, teacher educators, and education researchers to ensure mathematics teaching and learning is a humane, positive, and powerful experience for students who are Black, Indigenous, and/or Latinx. The book's chapters are grouped into three sections: Attending to Students' Identities through Learning, Professional Development That Embraces Community, and Principles for Teaching and Teacher Identity. To turn our schools into places where children who are Indigenous, Black, and Latinx can thrive, we need to rehumanize our teaching practices. The chapters in this volume describe a variety of initiatives that work to place these often marginalized students--and their identities, backgrounds, challenges, and aspirations--at the center of mathematics teaching and learning. We meet teachers who listen to and learn from their students as they work together to reverse those dehumanizing practices found in traditional mathematics education. With these examples as inspiration, this volume opens a conversation on what mathematics educators can do to enable Latinx, Black, and Indigenous students to build on their strengths and fulfill their promise.

Introduction to Materials Management Oct 02 2022 This introductory textbook describes the basics of supply chain management, manufacturing planning and control systems, purchasing, and physical distribution. The fourth edition makes additions in kanban, supply chain concepts, system selection, theory of constraints and drum-buffer-ropes, and need for

Minority Access to Research Careers Program Dec 24 2021

Bowser the Hound Jul 31 2022 Bowser the Hound, outsmarted so often by Old Man Coyote, is taken advantage of once again when the coyote leads him on a long chase that ends far from the canine's home.

Edible Seashore Sep 20 2021 In the fifth of the River Cottage Handbook series, John Wright reveals the rich pickings to be had on the seashore - and the team at River Cottage explain how to cook them to perfection. For the forager, the seashore holds surprising culinary potential. In this authoritative, witty book John Wright takes us on a trip to the seaside. But before introducing us to the various species to be harvested, he touches on such practicalities as conservation and the ethics of foraging; safety from tides, rocks and food poisoning; the law and access to the shore, our right to fish, landing sizes and seasons; and equipment such as nets, pots and hooks. Next comes the nitty-gritty: all the main British seashore species that one might be tempted to eat. The conservation status, taste and texture, availability, seasonality, habitat, collecting technique and biology of each species is covered; there are also quite a few gratuitous but fascinating diversions. The species covered include crustacea (brown shrimp, common crab, lobster, prawn, shore crab, spider crab, squat lobster, velvet swimming crab); molluscs (clams, cockle, dog whelk, limpet, mussel, oyster, razor clam, winkle); mushrooms; plants (alexanders, babbington's orache, fennel, frosted orache, marsh samphire, perennial wall rocket, rock samphire, sea beet, sea buckthorn, sea holly, sea kale, sea purslane, sea rocket, spear-leaved orache, wild cabbage, wild thyme); and seaweed (carrageen, dulse, gut weed, laver, pepper dulse, sea lettuce, sugar kelp, kelp). Finally, there are thirty brilliant recipes. Introduced by Hugh Fearnley-Whittingstall, *Edible Seashore* is destined to join the other handbooks in the series as an indispensable household reference.

Manufacturing Planning and Control Systems Oct 29 2019

Total Value Optimization Jun 05 2020 Achieving Competitive Advantage Today's corporate leaders are under increasing pressure to deliver differentiated, lasting performance, fast. Industry 4.0 is driving new business models, with competitors becoming more numerous, more formidable, and more global. This puts profitability at risk as whole supply chains shift in industries. By placing customer value at the heart of their businesses, through a demand-driven digital supply chain, Total Value Optimization (TVO) goes beyond traditional approaches to ensure your company not only survives, but thrives "Steven Bowen provides a clear pathway to transform your supply chain into the ultimate competitive weapon. The Total Value Optimization (TVO) framework, resting on a foundation of data analytics, is the best approach we have seen to achieve integrated supply chain excellence in logistics, operations, and procurement." --J. Paul Dittmann, Ph.D. Executive Director, Global Supply Chain Institute, University of Tennessee "After applying TVO across three corporations, both public and private equity owned, we generated \$290 million in EBITDA, \$310 million in cash, and growth through improved customer responsiveness. Every company and CEO should consider implementing TVO." --James R. Voss, CEO Vectra "Grounded in data analytics, Total Value Optimization is essential for companies looking to survive and thrive in today's fast-paced and ever-changing business environment. Steve Bowen's book offers a solid framework for executives in search of an engaging, thoughtful, and comprehensive approach toward achieving supply chain excellence."--John D. Baumann, President and CEO, Colony Brands, Inc.

Dynamic Processes of Crisis Negotiation Jan 31 2020 This edited collection offers a comprehensive examination of theory, research, and practice in crisis (hostage) negotiation from the perspectives of communication, law enforcement, psychology, sociology, and criminology. The volume identifies promising conceptual frameworks for the development of research on crisis negotiation. This book is also useful to crisis negotiation trainers and leaders in law enforcement who are searching for insight beyond anecdotal stories and who recognize the need for more rigorous application of behavioral science to the practice of crisis negotiation.

Warehouse Management Feb 23 2022 Warehouses are an integral link in the modern supply chain, ensuring that the correct product is delivered in the right quantity, in good condition, at the required time, and at minimal cost: in effect, the perfect order. The effective management of warehouses is vital in minimizing costs and ensuring the efficient operation of any supply chain. *Warehouse Management* is a complete guide to best practice in warehouse operations. Covering everything from the latest technological advances to current environmental issues, this book provides an indispensable companion to the modern warehouse. Supported by case studies, the text considers many aspects of warehouse management, including: cost reduction productivity people management warehouse operations With helpful tools, hints and up-to-date information, *Warehouse Management* provides an invaluable resource for anyone looking to reduce costs and boost productivity.

Operations Strategy Aug 27 2019 This new book provides a comprehensive and refreshing insight into the more advanced topic of operations strategy. It builds on concepts from strategic management, operations management, marketing, and human resources. A three-part organization covers the nature, content, and process of

operations strategy. For practicing managers.

The Lean Toolbox 5th Edition Mar 03 2020 This is the Fifth Edition of what has become a standard bestselling text on the tools, systems, and principles of Lean Manufacturing and Lean Operations. The Lean Toolbox covers Lean Philosophy, The Science of Lean, Improvement, Change, Strategy, Flow, Mapping, Scheduling, Layout, Quality, Product Development, Supply Chain, Lean Accounting, and Lean beyond the factory floor. It is aimed at managers and practitioners. Previous editions were known for their concise style and wide coverage. Over 110,000 copies of the previous editions were sold. The last edition was recommended by APICS for their International CPIM (Certified in Production and Operations Management) examinations. The book is prescribed by several universities in UK, USA, Denmark. The 4th edition remained on Amazon.co.uk's top 10 on manufacturing for 5 years. This is a complete revision and update including 40 additional pages.

Managing Quality Nov 30 2019 This volume is a comprehensive introduction to the field of quality management, integrating the emerging body of knowledge in the areas of quality theory, quality assurance, and quality control. The author's practical approach provides examples, allowing readers to participate in and manage quality improvement in manufacturing, government, and service organizations. The volume examines differing perspectives on quality, quality theory, global quality and quality standards, strategic quality planning, the voice of the customer and the market, quality in product and process design, designing quality services, managing supplier quality in the supply chain, the tools of quality and implementing quality, statistically based quality improvement for variables, six sigma management and tools, implementing and validating the quality system. For quality control managers and other interested in greater quality management

Fundamentals of Nursing - Text, Virtual Clinical Excursions 3.0 and Free Clinical Companion Package Mar 27 2022 This convenient, money-saving package is a must-have for any nursing student! It includes Potter's Fundamentals of Nursing, 6th edition, Virtual Clinical Excursions 3.0, and a FREE Clinical Companion.

Logistics in the National Defense Jan 01 2020 The author develops the concept that logistics constitute a bridge between the national economy and the combat forces. He explains the role of the civilian as well as of the professional, and discusses the differences in their modes of thought and methods of operation.

Lean Production Simplified, Second Edition Aug 08 2020 Winner of a Shingo Research and Professional Publication Award Lean Production Simplified, Second Edition is a plain language guide to the lean production system written for the practitioner by a practitioner. It delivers a comprehensive insider's view of lean manufacturing. The author helps the reader to grasp the system as a whole and the factors that animate it by organizing the book around an image of a house of lean production. Highlights include: A comprehensive view of Toyota's lean manufacturing system A look at the origins and underlying principles of lean Identifying the goals of lean production Practical problem solving for lean production Activities that support involvement - Kaizen circles, suggestion systems, and problem solving This second edition has been updated with expanded information on the Lean Improvement Process; Production Physics and Little's Law - the fundamental equation for both manufacturing and service industries (cycle time = work in process/throughput); Value Stream Thinking - combining processes required to bring the product or service to the customer; Hoshin Planning -- using the Planning and Execution Tree diagram and Problem Solving -- including the "Five Why" method and how to use it. Lean Production Simplified, Second Edition covers each of the components of lean within the context of the entire lean production system. The author's straightforward common sense approach makes this book an easily accessible on-the-floor resource for every operator.

APICS, the Performance Advantage Nov 03 2022

Potter & Perry's Fundamentals of Nursing May 29 2022 Fully revised third edition: Extensive Australian adaptation of a textbook on the fundamentals of nursing based on the USA text by Patricia A Potter and Anne Griffin Perry. Includes 15 new Australian chapters, plus other new and expanded content. Features in each chapter include learning objectives, key concepts and terms, critical thinking exercises, sample nursing care plans, procedural guidelines, research highlights, cultural aspects of care, recording and reporting guidelines, and references. This hardcover volume includes a companion CD-ROM for Windows or Macintosh and an access code for a related website. Includes over 1100 illustrations. Colour design throughout. Indexed.

Manufacturing Planning and Control for Supply Chain Management: The CPIM Reference, Second Edition Jun 29 2022 Your definitive reference for manufacturing planning and control professionals—updated for the 2-part version of the CPIM exam Written by a team of recognized experts, Manufacturing Planning and Control for Supply Chain Management: The CPIM Reference, Second Edition, features hundreds of practice questions for the CPIM exams. The book arms you with the knowledge you need to obtain the coveted CPIM designation. You'll get cutting-edge practices that provide an advantage in today's global manufacturing environment. Included throughout the book are illustrative examples, practice problems, case studies, and spreadsheets for quick, practical implementation of some of the techniques in the book. Maximize supply chain efficiency, productivity, and profitability, as well as customer satisfaction, using the hand-on information contained in this comprehensive resource. Coverage includes: •Manufacturing planning and control •Enterprise resource planning •Demand management •Forecasting •Advanced sales and operations planning •Master production scheduling •Material requirements planning •Advanced MRP •Capacity planning and management •Production activity control •Just-in-time •Distribution requirements planning •Management of supply chain logistics •Order point inventory control methods •Strategy and MPC system design

Elementary education &c Sep 08 2020

Weedopedia Jan 13 2021 Discover everything you've ever wanted to know about marijuana all in one place with this authoritative A-to-Z guide to cannabis! What's a wake and bake? Who is Mitch Hedberg? What does Louisa May Alcott have to do with cannabis? And what exactly is the difference between a bong and a bubbler? Now you can "weed" all about it and find all the answers and more with this entertaining and updated edition of Weedopedia, your guide to everything marijuana—from the best movies to watch while high to cannabis slang and terminology. Whether you're interested in learning more about all things marijuana, or if you want something entertaining to read while enjoying a toke, this book is the one-stop-shop for all your weed-related needs.

Crafting and Executing Strategy Sep 28 2019 Presenting the most recent developments in research and strategy, this text applies these theories and illustrates their implementation in business cases.

Technology in Supply Chain Management and Logistics Nov 10 2020 Technology in Supply Chain Management and Logistics: Current Practice and Future Applications analyzes the implications of these technologies in a variety of supply chain settings, including block chain, Internet of Things (IoT), inventory optimization, and medical supply chain. This book outlines how technologies are being utilized for product planning, materials management and inventory, transportation and distribution, workflow, maintenance, the environment, and in health and safety. Readers will gain a better understanding of the implications of these technologies with respect to value creation, operational effectiveness, investment level, technical migration and general industry acceptance. In addition, the book features case studies, providing a real-world look at supply chain technology implementations, their necessary training requirements, and how these new technologies integrate with existing business technologies. Identifies emerging supply chain technologies and trends in technology acceptance and utilization levels across various industry sectors Assists professionals with technology investment decisions, procurement, best values, and how they can be utilized for logistics operations Features videos showing technology application, including optimization software, cloud computing, mobility, 3D printing, autonomous vehicles, drones and machine learning

Introduction to Logistics Systems Management Apr 27 2022 Introduction to Logistics Systems Management is the fully revised and enhanced version of the 2004 prize-winning textbook Introduction to Logistics Systems Planning and Control, used in universities around the world. This textbook offers an introduction to the methodological aspects of logistics systems management and is based on the rich experience of the authors in teaching, research and industrial consulting. This new edition puts more emphasis on the organizational context in which logistics systems operate and also covers several new models and techniques that have been developed over the past decade. Each topic is illustrated by a numerical example so that the reader can check his or her understanding of each concept before moving on to the next one. At the end of each chapter, case studies taken from the scientific literature are presented to illustrate the use of quantitative methods for solving complex logistics decision problems. An exhaustive set of exercises is also featured at the end of each chapter. The book targets an academic as well as a practitioner audience, and is appropriate for advanced undergraduate and graduate courses in logistics and supply chain management, and should also serve as a methodological reference for practitioners in consulting as well as in industry.

On-Scene Guide for Crisis Negotiators, Second Edition Jul 07 2020 According to author Frederick J. Lanceley•one of the world's foremost crisis negotiation authorities•negotiators must train and train regularly. For just as the legal field constantly evolves, so does the field of crisis negotiation. The new edition of On-Scene Guide for Crisis Negotiators reflects this fact. A bestseller in its first edition, this book offers practical advice with regard to the theory, procedures, and techniques of crisis and suicide intervention and hostage negotiation. Two new chapters in the second edition cover negotiation with people under the influence of drugs or alcohol and how first responders can contain a situation until a negotiator can arrive. With a suicide intervention flow chart, a checklist for investigators assisting negotiators, and an on-scene guide for crisis negotiators, this indispensable book provides the tools you need to conduct successful negotiations and "make nothing happen."