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ist immer für sie da  
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und schulung

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talent is

increasingly scarce  
higher call volumes

and more complex  
calls are

challenging existing  
capacity 61 percent

of surveyed care

leaders report a

growth in total calls

with increased

contacts per

customer and a

leading source for

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ju yung 1915 2001  
founded the  
hyundai  
engineering and  
construction  
company in 1947  
hyundai motor  
company was later  
established in 1967  
and the company s  
first model the  
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when hyundai  
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their own car they  
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